

Frequently Asked Questions

Is this website safe to buy from?



- Yes it is. Our site is monitored and protected by Sucuri a leading authority in malware detection and prevention.
- We use SSL to make sure any information you send us is securely encrypted.
- We hold a business account with Stripe. Stripe can process your credit card transactions using the highest level of security.
- We also hold a business account with Paypal. They too process your credit card transactions using the highest level of security.

How can I pay?

- You can use your credit card, Paypal account (if you have one) or if you are an Australian customer we can arrange an EFT. We can also accept international money transfer from outside Australia.
- If you need an invoice before payment, no problem, just let us know.
- We're also happy to complete any paperwork your company, or government may require.

How many payments are there?

- Just one for 12 months access to the course(s).

Can I download the course videos to keep?

- Yes, just choose the Online + Download option.

How long do I have access to the courses?

- If you choose the Online option your membership and access to the course lasts for 12 months from date of purchase.
- But if you choose the Online + Download option, your access to the online course lasts for 12 months, and you get to download and keep the course videos forever.

Can I purchase my own combination of courses?

- Yes, we're happy to work with you to find a combination that you want. Please contact us to have a chat.

Can I purchase the courses for a large number of staff?

- Certainly. Please contact us to discuss the options for multi-user pricing.

Can I purchase the courses for use in our own LMS?

- Yes. We can provide the courses for you to integrate into your own Learning Management System. Please get in touch with us to talk over the options.

What guarantee is there?

- If you aren't happy with the course within the first 30 days, just contact us for a full refund.
- All we ask is that you really give the course a good go. Watch the videos, go through the workbooks, ask us questions. If you honestly feel it wasn't worth it, just get in touch.

Love It or Get Your Money Back: Guaranteed



Here's the deal:

- Enrol now and take the course. I mean REALLY take the course. Download the workbooks, watch the videos, ask me questions. Get as much out of it as you can.
- Once you're done, ask yourself, "was this worth it?"
- If your answer isn't a resounding YES, then let me know within 30 days and I'll refund you, no questions. So you literally have nothing to lose.